

Who to Contact



The following information is intended to assist you when communicating with the Cylinder Division.

Reference Guide

Description	Requirement
Accounts Receivables: cyl_ar@parker.com	Invoice Questions New Credit Applications
Approval Drawings: cyl.approval.dwg@parker.com	Signed Approval Drawings Drawing Changes
Catalog Services TMR parker catalogs@tmrinc.com - (877) 596-9374	Order/Print Catalogs, Brochures, and Bulletins
Corporate Help Desk sdg@parker.com - (216) 896-4357	PHConnect/Tops Address Issues PHConnect Catalog Issues PHConnect Missing Ship to Address Customer Address Changes My Parker Issues
Customer Service: Parker, Schrader, Miller and Atlas <u>East and South Regions</u> cylesalesatlanta@support.parker.com - (734) 456-9211 cylesalesstmarys@support.parker.com - (419) 394-7445 <u>Central Region</u> cylesalesplymouth@support.parker.com - (734) 456-9211 cylesalesgoodland@support.parker.com - (219) 297-3182 <u>Pacific Region</u> cylesalescorona@support.parker.com - (951) 280-3800 cylesaleseugene@support.parker.com - (541) 689-9111 Mobile Cylinders: cylesalesmobile@support.parker.com - (800) 848-5575 Helac Rotary Actuators cylesaleshelac@support.parker.com - (360) 825-1601 Taiyo Cylinders: cylesalesstmarys@support.parker.com - (419) 394-7445	Order Expedites Sales Order Entry Assistance Shipping Information Schedule Changes\Expedites ATR Updates
Cylinder Division Web Portal www.parker.com/cylindercentral	Catalogs, Brochures, Bulletins, Pricing, Configurators and ATR portal for All Brands Parker, Mobile, Miller, Atlas, Schrader Bellows, Helac, Taiyo.
Special Pricing: www.cylinderdistributor.com/spa-form	New Special Pricing Requests
Special Drawing Requests: https://parkercylinderdistributor.com/spa-form/cad-request/	Certified Print requests for drawings that cannot be done in Configurator.
Old Serial Numbers: cylfilerequest@support.parker.com	Document retrieval for old serial numbers
Pricing/Quote: cylquote@support.parker.com	New Quote Requests Quote Updates Quote Status Requests
Technical Support: cylquote@support.parker.com	Special Application Assistance Competitive Cross Over Assistance Seal Kits for Special Cylinders